



Welcome for People with Disability to the **Shire of Mundaring**

Information and contacts guide
for people with disability and
their families, carers and friends

Revised June 2015

Welcome

On behalf of the Shire of Mundaring and the Inclusion and disAbility Access Advisory Committee (IDAAC), welcome.

The information and contacts listed in this booklet have been provided to assist you settling into your new home in our community. We hope this overview will speed up the process of adjusting to your new environment and bring to your notice the many opportunities for people with disability within this area.

If you find any of these contacts are not up to date or you would like to make any suggestions, please contact Shire of Mundaring Access Advisor.

Telephone: (08) 9290 6718

Email: accessadvisor@mundaring.wa.gov.au

Website: www.mundaring.wa.gov.au

Address: 7000 Great Eastern Highway, Mundaring

Please be aware that not all the contacts in this booklet have email listings available.



This booklet and all the information in it is available in alternative formats upon request from the Secretary Community Services.

Telephone: (08) 9290 6682

Email: scss@mundaring.wa.gov.au

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Emergency - Life Threatening / Critical

Ambulance / Fire / Police

Telephone - **000**

TTY - dial **106**

Internet relay (internet-relay.nrscall.gov.au) - type **000**

Captioned relay (captioned-relay.nrscall.gov.au) - type **000**

SMS relay - text **0423 677 767** and ask for **Triple Zero (000)**

Video relay - log in to Skype, contact nrs.videorelay and sign **000**

Ordinary phone - dial **1800 555 727** and ask for **Triple Zero (000)**

Note: 000 calls are free on all mobile phones.

Defibrillators

A defibrillator is available from:

1. Mount Helena Tavern

Telephone: **(08) 9572 2121**

Address: 900 Keane Street, Mt Helena

2. Shire of Mundaring Administration Centre

Telephone: **(08) 9290 6666**

Address: 7000 Great Eastern Highway, Mundaring

3. Mt Helena Aquatic Centre (summer months only)

Telephone: **(08) 9572 1927**

Address: Keane Street East, Mt Helena

4. Bilgoman Aquatic Centre (summer months only)

Telephone: **(08) 9299 6597**

Address: Cnr Great Eastern Hwy & Lionel Rd, Darlington

5. Lake Leschenaultia

Telephone: **(08) 9572 3563**

Address: Rosedale Road, Chidlow

6. Shire of Mundaring Operations Depot

Telephone: **(08) 9290 6691**

Address: Darkan Street, via Halifax Place, Mundaring

7. Midvale Early Childhood & Parenting Centre

Telephone: **(08) 9274 4499**

Address: 22-26 Hooley Road, Midvale

Mental Health Emergency Response Line

Telephone: **1300 555 788**

Transperth

If you feel threatened or to report an incident.

Telephone: **(08) 9220 9999**

Non Emergency Situations

Crime Stoppers

Report criminal activity and in some cases a reward may be issued.

Telephone: **1800 333 000**

Website: www.wa.crimestoppers.com.au and select Report Online

Department of Fire & Emergency Services (DFES)

Emergency Alert automatically delivers emergency warnings direct to your landline and/or mobile phone when lives may be in danger in your neighbourhood.

Telephone: **1300 657 209** (emergency information)

General: **(08) 9395 9300**

TTY: **133 677**

Email: **dfes@dfes.wa.gov.au**

Website: www.dfes.wa.gov.au and select Alerts & Warnings

SMS Relay: **0423 677 767**

Speak &

Listen: **1300 555 727**

Police - General - Western Australia

Telephone: **131 444**

SMS: **0403 277 478** (not for extreme emergencies)

Email: **PAC@police.wa.gov.au**

Police - Midland

Telephone: **(08) 9250 0333**

Email: **midland.police.station@police.wa.gov.au**

Address: 32 Spring Park Road, Midland

Police - Mundaring

Telephone: **(08) 9290 1900**

Assistance: **131 444**

Email: **mundaring.police.station@police.wa.gov.au**

Address: 7250 Great Eastern Highway, Mundaring

State Emergency Service

Telephone: **132 500**

State Emergency Service - Mundaring

Telephone: **(08) 9295 3133**
0417 908 129
132 500

Email: **manager@mundaringses.com.au**

Western Power (power failure or electrical hazards)

Telephone: **13 13 51**
TTY: **1800 131 351**

Water Corporation (faults and emergencies)

Telephone: **13 13 75**

Advocacy & Caring for Carers

If you would like information on Advocacy or Caring for Carers please visit the Access and Inclusion page on the Shire's website or contact the Shire's Access Advisor.

Telephone: **(08) 9290 6718**

Email: **accessadvisor@mundaring.wa.gov.au**

Website: **www.mundaring.wa.gov.au** (click on Community then Access and Inclusion)

Community Group/Service

CLAN (Community Links and Networks)

A service which supports families with young children to function independently and make positive healthy choices for themselves.

Telephone: **(08) 9250 6335**

Email: **clanmid@bigpond.com**

Address: **36a Mathoura Street, Midland**

Inclusion WA

A dynamic organisation dedicated to enriching the lives of all people who may be disadvantaged, disconnected from society or living with disability.

Telephone: **(08) 9201 8900**

Email: **info@inclusionwa.org.au**

Website: **www.inclusionwa.org.au**

Independent Living Centre of WA

A not for profit organisation staffed by teams of qualified and experienced health professionals. The Independent Living Centre provide customers who have a disability with personalised assistance to find the best solution for their access requirements.

Telephone: **1300 885 886 or (08) 9381 0600**

Email: **help@ilc.com.au**

Address: The Niche, Suite A, 11 Aberdare Road, Nedlands

Website: **www.ilc.com.au**

Mundaring Arts Centre

Holds inclusive art workshops for people with disability.

Telephone: **(08) 9295 3991**

Email: **info@mundaringartscentre.com.au**

Address: 7190 Great Eastern Highway, Mundaring

Website: **www.mundaringartscentre.com.au**

* You're Welcome report available

Mundaring & Districts Senior Citizens Association

Holds activities at The Hub of the Hills in Mundaring, including carpet bowls, bingo, cards and board games.

Telephone: **(08) 9454 5054 or 0417 583 519**

Mundaring Sharing

Provides opportunities for adults of all ages to meet with others to learn new skills in a non-threatening environment.

Telephone: **(08) 9295 1688**

Email: **mundaringsharing@inet.net.au**

Address: 3 Craigie Place, Mundaring

Website: **www.mundaringsharing.com.au**

* You're Welcome report available

National Disability Insurance Scheme

Planning and Support Co-ordinators - assist people with disability and their families to plan, identify and access a range of community, mainstream and disability support services.

Telephone: **1800 800 110**

Email: **enquiries@ndis.gov.au**

Website: **www.ndis.gov.au**

Address: 78-80 Railway Parade, Midland

RDA (Hills) WA

Provides therapeutic and recreational horse activities.

Telephone: **(08) 9295 1331** (Secretary)

Email: **rdawahills@gmail.com**

Website: **www.rdawa.org.au**

Rise Network

Core areas of service focus on people with an intellectual disability; youth at risk; people recovering from a mental illness; carers and older people in the community. Services include accommodation, alternatives to employment, individual options, respite, drop-in centre, carer's support group, Home and Community Care (HACC - assists people to live independently at home), and centre based day centres.

Telephone: **(08) 6274 3700**

Email: **contactPD@risenetwork.com.au**

Website: **www.risenetwork.com.au**

Address: **41a Great Northern Highway, Middle Swan**

* You're Welcome report available

Seen and Heard (Youth)

CREW team includes and welcomes youth with disability.

Telephone: **(08) 9255 2570**

Email: **seenandheard@parkerville.org.au**

Address: **Swan View Youth Centre, Salisbury Rd, Swan View**

Website: **www.parkerville.org.au/programmes/youth and select Seen and Heard**

Silver Chain

Provides services from expert nursing care to personal and domestic assistance.

Telephone: **(08) 9242 0242**

Email: **info@silverchain.org.au**

Website: **www.silverchain.org.au**

Swan District Stroke Support Group

Meets every fourth Tuesday of each month (February - November) at Swan Health Service Therapies Block from 2pm to 4pm.

Telephone: **(08) 9346 7540**

Email: **jmckinley@strokefoundation.com.au**

Wooroloo Prison Farm - Swimming Pool

Open to the public during summer months. Pool chair hoist available for use.

Telephone: **(08) 9573 3088**

Medical Centres and Holistic Health

Chemist

Enquire at your medical centre for the location of your nearest chemist or contact the Shire Access Advisor to receive this information in an alternative format.

Glen Forrest Medical Centre

Telephone: **(08) 9298 8555**

Email: **mariac@gmfc.com.au**

Address: 4 Hardey Road, Glen Forrest

Helena Estate Medical Centre

Telephone: **(08) 9374 0083**

Email: **hemcadm@bigpond.net.au**

Address: 2 Tuckeroo Parade, Helena Valley

Helena Valley Medical Centre

Telephone: **(08) 9255 1161**

Email: **pmanage@hvmc.com.au**

Address: 160 Scott Street, Helena Valley

Helena Valley Natural Health

Telephone: **(08) 9255 1052**

Email: **admin@chiropractic-homeopathy.com.au**

Address: Suite 3b, 160 Scott Street, Helena Valley

Hills Natural Health Centre

Telephone: **(08) 9298 8332**

Email: **admin@hillsnaturalhealth.com.au**

Address: 3/7 Railway Parade, Glen Forrest

Midland Public Hospital

This hospital is due to open in November 2015, and Swan District Hospital Campus will close. At the time of printing, no phone number was available.

Address: Cnr Yelverton Drive & Centennial Place, Midland

Mundaring Child Health Centre

Telephone: **(08) 9295 1103**

Email: **childhealth.mundaring@health.wa.gov.au**

Address: 12 Craig Street, Mundaring

* You're Welcome report available

Mundaring Medical Centre

Telephone: **(08) 9295 1988**

Email: **mmc_reception@inet.net.au**

Address: 5 Nichol Street, Mundaring

* You're Welcome report available

Parent and Adolescent Counselling Service

Counselling for teenagers (12-18) and/or parents of teenagers.

Telephone: **(08) 9255 1736**

Mobile: **0427 424 673**

Email: **pacs@mundaring.wa.gov.au**

Website: www.mundaring.wa.gov.au (Click on Community then Youth Services)

Psychologist

To view a list of contacts for psychologists within the Shire of Mundaring visit the Australian Psychological Society website.

Website: www.psychology.org.au

Swan Aged Care Assessment Team

Aged care assessment teams determine the best care options, including rehabilitation, community care or residential care (including nursing homes).

Telephone: **(08) 9347 5423**

Email: **swan.acat@health.wa.gov.au**

Address: Eveline Road, Middle Swan

Swan After Hours GP Clinic (adjoining Swan District Hospital)

Telephone: **1300 904 322 or (08) 9274 4300**

Address: Eveline Road, Middle Swan

Monday to Friday: 6pm - 10pm

Saturday: 12 noon - 10pm

Sunday/Public Holidays: 10am - 10pm

Swan District Hospital Campus

Telephone: **(08) 9347 5244**

Email: **skhs.comments@health.wa.gov.au**

Address: Eveline Road, Middle Swan

Shire of Mundaring - Equipment, Information and Services for People with Disability

Access Advisor

Through communication with individuals, agencies, shire employees and community groups the Access Advisor works towards removing access and inclusion barriers for people with disability and the community within the Shire.

Telephone: **(08) 9290 6718**

Email: **accessadvisor@mundaring.wa.gov.au**

Access and Inclusion Improvement Requests

Please contact the Access Advisor if you have any access and inclusion improvement requests.

Telephone: **(08) 9290 6718**

Email: **accessadvisor@mundaring.wa.gov.au**

Website: www.mundaring.wa.gov.au (click on Community then Access and Inclusion)

Administration

Accessible parking near accessible entrance, automatic door, unisex accessible toilet adjoined to the reception area.

Telephone: **(08) 9290 6666**

Email: **shire@mundaring.wa.gov.au**

Address: 7000 Great Eastern Highway, Mundaring

Aquatic Centres (Swimming Pools)

Bilgoman Aquatic Centre (summer months only)

Accessible parking near entrance, accessible male and female toilet/shower, aquatic wheelchair available for public use, ramp into the pool.

Phone: **(08) 9299 6597**

Address: Cnr Lionel Rd & Great Eastern Hwy, Darlington

* You're Welcome report available.

Mt Helena Aquatic Centre (summer months only)

Accessible parking near entrance, unisex accessible toilet/shower, aquatic wheelchair available for public use.

Phone: **(08) 9572 1927**

Address: Keane Street, Mt Helena

* You're Welcome report available.

Brown Park Community Centre (Hire Venue - refer to Hire Venues heading for details on viewing)

Accessible parking near entrance, accessible male and female toilet/shower, automatic door, lumbar support chairs.

Bookings: **(08) 9290 6731**

Email: **bookings@mundaring.wa.gov.au**

Address: Salisbury Road, Swan View

* You're Welcome report available.

Community Directory

The Community Directory provides contact details of community groups within the Shire of Mundaring and can be viewed from the Shire website or contact the Shire to request this information in an alternative format.

Website: www.mundaring.wa.gov.au (click on Community then Community Directory)

East Metro & Midlands Inclusion Support Agency

Supports mainstream childcare services to include children with disability and other additional needs such as children who are culturally and linguistically diverse or Aboriginal.

Telephone: **(08) 9274 7128**

Email: **isac@mundaring.wa.gov.au**

Address: 33 Wellaton Street (cnr Hooley Road), Midvale

Elected Members (Councillors)

Contact details for each elected member is available from the Shire website.

Telephone: **(08) 9290 6666**

Email: **shire@mundaring.wa.gov.au**

Website: www.mundaring.wa.gov.au (click on About Council then Your Council)

Grants Advisor

Information on grant opportunities relating to access and inclusion available.

Telephone: **(08) 9290 6678**

Email: **ga@mundaring.wa.gov.au**

Hire Venues

To view images and information on Shire of Mundaring venues available for hire, visit the Shire website.

Website: www.mundaring.wa.gov.au (click on Community; Recreation & Leisure; Halls, Pavilions & Recreation Centres; then select the relevant site)

Hub of the Hills

Refer to listing “The Hub of the Hills”.

Inclusion and disAbility Access Advisory Committee

Meetings of committee and Shire employees to inform and take action to solve access and inclusion barriers within the Shire.

Everyone is welcome to attend as a guest or as a member. To nominate to become a member or view details on IDAAC please visit the website below.

Telephone: **(08) 9290 6718**

Email: **accessadvisor@mundaring.wa.gov.au**

Website: www.mundaring.wa.gov.au (click on Community then Access and Inclusion)

Lake Leschenaultia (Hire Venue) & Reflections Cafe

Lake Leschenaultia is a 168 hectare bushland well-known for its canoeing, swimming, cycling and barbeque facilities. Accessible parking near kiosk/office area, unisex accessible toilet/shower near kiosk and also adjoined to campsite area. All-terrain aquatic wheelchair available for public use. Areas of the Lake can be hired for functions and weddings.

Telephone: **(08) 9295 0202**

Email: **visitorcentre@mundaring.wa.gov.au**

Website: www.mundaring.wa.gov.au (click on Recreation and Leisure then Lake Leschenaultia)

Address: Rosedale Road, Chidlow

* You're Welcome report available.

Libraries

Website: www.mundaring.wa.gov.au/amlibweb

Albert Facey Memorial Library (Mundaring)

Accessible parking near entrance, automatic door, large print books, audio books, large key keyboard, books-on-wheels home delivery service and wifi. If you are a library member,

free access is available to quality medical and health information.

Telephone: **(08) 9290 6780**

Email: **mills@mundaring.wa.gov.au**

Address: Nichol Street, Mundaring

* You're Welcome report available.

Katharine Susannah Prichard Library (Greenmount)

Accessible parking near entrance, automatic door, unisex accessible toilet, large print books, audio books, large key keyboard, books-on-wheels home delivery service, audio reads, lumbar support chair. If you are a library member, free access is available to quality medical and health information.

Telephone: **(08) 9290 6755**

Email: **gills@mundaring.wa.gov.au**

Address: 4 Scott Street, Greenmount

* You're Welcome report available.

Mailing List for People with Disability

People included on this mailing list are sent information on events and/or promotions relating to people with disability. If you would like to be included in this list please contact the Access Advisor.

Telephone: **(08) 9290 6718**

Email: **accessadvisor@mundaring.wa.gov.au**

Mundaring Hall (Hire Venue - refer to Hire Venues heading for details on viewing)

Two unisex accessible toilets, accessible continuous path of travel to main entries from undercover motorised mobility scooter parking and charging points, stage lift, accessible parking near rear entrance and accessible kitchen.

Bookings: **(08) 9290 6731**

Email: **bookings@mundaring.wa.gov.au**

Website: www.mundaring.wa.gov.au

Address: Corner Nichol and Jacoby Streets, Mundaring

* You're Welcome report available.

Mundaring Visitor Centre (The Old School)

Information on tourist destinations within the Shire including accessible accommodation. Unisex accessible toilet and ramps.

Telephone: **(08) 9295 0202**

Email: **visitorcentre@mundaring.wa.gov.au**

Website: **www.mundaringtourism.com.au**

Address: 7225 Great Eastern Highway, Mundaring

* You're Welcome report available

Ovals / Hard Courts / Pavilions:

Telephone Bookings: **(08) 9290 6731**

Email Bookings: **bookings@mundaring.wa.gov.au**

Website: **www.mundaring.wa.gov.au** (click on Community, Recreation and Leisure, then Ovals & Hardcourts or Halls, Pavilions & Recreation Centres)

Brown Park Ovals & Bruce Douglas Sporting Pavilion (Hire Venues - refer to above website)

Address: Cnr Amhers & Salisbury Road, Swan View

* You're Welcome report available

Chidlow Pavilion / Oval (Hire Venues - refer to above website)

Level site with unisex accessible toilet.

Address: Old Northam Road, Chidlow

* You're Welcome report available

Harry Riseborough Oval / Pavilion (Hire Venue - refer to above website)

Accessible parking bay near entrance, ramp access to one oval and accessible water fountain.

Address: Corner Chipper & Hartung Streets, Mundaring

* You're Welcome report available

Mundaring Recreation Complex (Hire Venue - refer to above website)

Accessible parking bays near facilities and connecting ramps, except onto oval.

Address: Mundaring Weir Road, Mundaring

* You're Welcome report available

Parent and Adolescent Counselling Service

Refer to listing under on page 7.

Parks / Reserves

Heritage Trail Reserve

Fairly level site with unisex accessible toilets.

Address: Corner Old Northam Rd & Thomas Rd, Chidlow

* You're Welcome report available

Morgan John Morgan Reserve

Fairly level site with accessible water fountain, accessible parking bay near entrance which connects by bitumen path to male and female accessible toilets.

Address: Cnr Hardey Road & Railway Parade, Glen Forrest

* You're Welcome report available

Mundaring Community Sculpture Park

Fairly level site with accessible water fountain and unisex accessible toilet.

Address: Cnr Jacoby Street & Maddock Street, Mundaring

* You're Welcome report available.

Mundaring Lions Pioneer Park - Mundaring

Unisex accessible toilet nearby adjoined to shopping centre.

Address: Cnr Hartung Street & Stoneville Road, Mundaring

* You're Welcome report available.

Pioneer Park - Mt Helena

Accessible water fountain, unisex accessible toilets, accessible playground.

Address: Cnr McVicar Place & Sawyers Road, Mt Helena

* You're Welcome report available.

Railway Reserves Heritage Trail

The trail retraces 59 kilometres of the old Eastern Railway that formerly linked Fremantle to York. It begins at Bellevue forming a 41 kilometre loop at Mount Helena before extending to Wooroloo Reserve.

Website: railwayreserves.com.au (includes map of unisex accessible toilet locations)

Ron Evans Reserve

Fairly level site with unisex accessible toilets.

Address: Government Road, Wooroloo

* You're Welcome report available.

Request for Service

A request for Shire maintenance, including drain clearance or verge mowing on corners where sight lines are important, can be made via the Shire website under Contact, by phone, mail, email or in person to the Shire Administration Centre, Katharine Susannah Prichard Library (Greenmount) or Albert Facey Memorial Library (Mundaring).

Rubbish Bins

An additional rubbish bin can be supplied at no cost on the provision of a medical certificate for a householder who has a medical condition which results in additional refuse. Also, a put-out/put-in service can be provided on the provision of a medical certificate for a householder who is unable to present their rubbish bin to the verge. Both services can be arranged via a Request for Service (see above).

Seniors Information Directory Booklet

Provides contact and location information for senior citizen services and groups in the Perth Hills. It is available from the Shire website or in hard copy from the Shire Administration Centre, Katharine Susannah Prichard Library (Greenmount) and Albert Facey Memorial Library (Mundaring). It is also available in alternative format upon request by contacting the Shire.

Swan View Youth Centre (Hire Venue)

Seen and Heard Youth Service and the Shire's Parent and Adolescent Counselling Service are located at this venue. Unisex accessible toilet/shower, audio loop, stage lift, accessible parking near entrance, automatic entrance door.

Telephone: **(08) 9290 6731**

Email: **bookings@mundaring.wa.gov.au**

Website: **www.mundaring.wa.gov.au** (click on Community, Youth Services, Swan View Youth Centre)

Address: **Salisbury Road, Swan View**

The Hub of the Hills (Hire Venue - refer to Hire Venues heading for details on viewing)

Accessible parking, sheltered motorised mobility scooter parking and charging points, automatic door at rear entrance, male and female accessible toilet/shower, tilt-lock rail in male toilet, lumbar support chairs, large wheelchair available for use, adjustable table/work bench, dextrous utensils in kitchen.

Telephone: **(08) 9290 6683**

Email: **cso4@mundaring.wa.gov.au**

Email: **bookings@mundaring.wa.gov.au**

Address: 8 Craig Street, Mundaring

* You're Welcome report available.

Website - Shire of Mundaring

Shire of Mundaring's website provides information on access and inclusion, as well as seniors, youth, grants, resident services, council and community events. To activate the Read/Speak option on the Shire website, click on "Listen to this page" icon which is located near the top right hand corner of each page.

Website: www.mundaring.wa.gov.au

Wheelchairs

Aquatic wheelchairs are provided for public use at Bilgoman Aquatic Centre, Lake Leschenaultia and Mt Helena Aquatic Centre.

You're Welcome Access WA

You're Welcome reports provide practical online information and photos (including accessible toilets and parking) to local facilities, businesses and attractions of the Shire of Mundaring.

Website: www.accesswa.com.au or

Shire website www.mundaring.wa.gov.au (click on Community then Access and Inclusion)

Travel

Fuel Stations with Driveway Service

Fuel Watch lists retailers who offer driveway service. As this is a voluntary listing and service, please contact the retailer to confirm availability prior to visiting.

Website: www.fuelwatch.wa.gov.au

Hills Maxi Charters

Telephone: **1300 888 209**

Email: **bookings@hillsmaxicharters.com**

Website: www.hillsmaxicharters.com

Swan Transit

If an accessible bus is required on a bus route not ordinarily serviced by an accessible bus, please contact Swan Transit prior to travel.

Telephone: **(08) 9250 9400**

Email: **midvale@swantransit.com.au**

Taxi Users' Subsidy Scheme

The Taxi Users' Subsidy Scheme provides taxi travel at a reduced rate for people who have a severe permanent disability that prevents them from using a conventional public transport bus service.

Telephone: **1300 660 147**

Email: **subsidies@transport.wa.gov.au**

Website: www.transport.wa.gov.au (application form)

Transperth

Bus timetables containing the wheelchair logo indicates a Transperth route that is serviced entirely by fully accessible buses. If an accessible bus is required on a bus route not ordinarily serviced by an accessible bus, contact the bus provider at least 24 hours prior to travel and where possible an accessible bus will be provided.

Telephone: **13 62 13**

Telephone: **1800 800 022** (to request special assistance at stations)

Speak and Listen: **1300 555 727**

National Relay Service: **13 36 77**

Translator and Interpreter: **13 14 50**

Website: www.transperth.wa.gov.au

