

Emergency WA, AusAlert and Telephone Warning Messages



There are multiple emergency warning systems used in Western Australia, they work in different ways.

DFES's Emergency WA (EWA)

This is the Western Australian Government's emergency information service. It provides warnings and updates about bushfires, storms, cyclones, floods and other emergencies in WA. You must **sign up yourself** to receive Emergency WA notifications.

When you sign up:

- » You choose where you want alerts for (for example, your home address, town, or another location important to you)
- » You can choose to receive alerts by text message, email, or both

This service provides:

- » Early warnings
- » Updates as situations change
- » Clear advice about what is happening and what to do

National Telephone Warning System (TWS)

This is an Australia-wide automatic warning system, used only for very serious and immediate danger. You do not need to sign up for the Telephone Warning System.

This system works by using mobile phone towers, and messages may come as:

- » A recorded voice call to a landline phone, or
- » A text message to a mobile phone

If your phone is connected to a tower in an affected area, you may receive the alert.

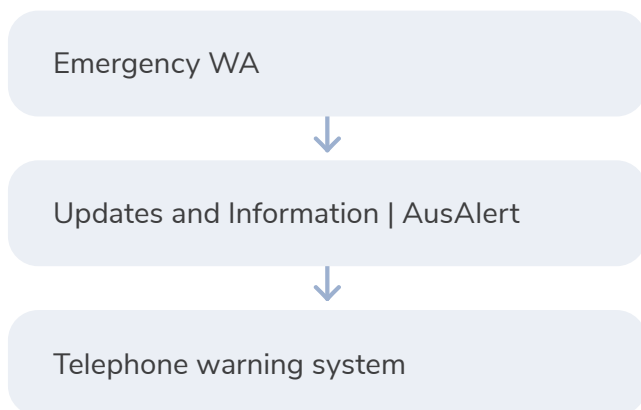
AusAlert

AusAlert is Australia's national emergency warning framework. It helps emergency services send warning messages through different channels, including mobile phone alerts, depending on the emergency and level of risk.

In Western Australia, emergency warnings may be issued through AusAlert-supported channels alongside Emergency WA information to help keep communities informed and safe.

How the systems work together

- » Emergency WA provides early warnings, updates and emergency information (registration required).
- » AusAlert supports the delivery of emergency warnings through national warning channels.
- » Telephone warning messages may be used to deliver urgent warnings to people in, or near, areas facing immediate danger.



Shire of Mundaring Bushfire SMS Tool

You can subscribe to the Shire's free Fire Ban SMS notifications. This service enables residents to be directly informed about changes to:

- » Burning periods
- » Fire Danger Ratings on days of Extreme or above
- » Total Fire Bans
- » Harvest and Vehicle Movement Bans
- » Cancellation of burning permits

How to sign up for Emergency WA (Step-by-step)

- » Download the Emergency WA app to your smartphone by scanning the QR code with the camera of your phone
- » You will see "Open" in the top right corner, click this to go to the App Store / Google Play.
- » Once the App is downloaded click "Open".
- » Click through the "Next" buttons to read about all the features.
- » A box will pop up saying "Create a Watch Zone", click on it.
- » (if you miss it, go to "My Hub").
- » Click "Add a watch zone" (accept the terms of use).
- » Enter your address into the search bar at the top.
- » Slide the blue bar at the bottom along to 20km.
- » Click "Save Location".
- » Name your watch zone "Home".
- » Click "Save watch zone".
- » Click "Allow" to notifications.

Once you've done this, alerts will be sent to your smartphone if there is an emergency affecting your chosen area.



Scan to download the
Emergency WA app