

COMPASSIONATE WASTE SERVICE POLICY – 2.19

Responsible Directorate	Built and Natural Environment	
Responsible Service Area	Operations Services	
Resolution	August 2026	C-22-8-2026
	June 2024	C-07-06-24
Procedure Ref	N/A	

1. PURPOSE

To support residents who have a genuine need, based on medical grounds that generate significant additional waste and/or are physically unable to present their bins to the kerbside for collection.

2. SCOPE

This policy applies to all residents within the shire living at a residential property with a kerbside bin collection service who meet the eligibility criteria.

3. POLICY

A Shire of Mundaring resident, residing at a rateable property with a kerbside bin service, may apply for:

a. Additional capacity - additional kerbside general waste capacity up to a maximum of 280 litres free of annual and bin establishment charge on compassionate grounds if they:

- i. have medical condition(s), and/or
- ii. receive in home caring, and/or
- iii. have a disability

b. Assisted service (Go For Service) – assistance for residents who are physically unable to present their bins to the kerbside and they:

- i. do not have in-home support services to assist with bin movement
- ii. do not have anyone aged 16 or over who can assist
- iii. have no other people (e.g. family, friends, neighbours) who can consistently assist

Residents who would like to access these services must submit an application providing all required information and supported by a medical professional certificate. Additional services can be any combination of bin upgrade size or additional bins up to a maximum capacity of 280 litres. An updated supporting medical certificate will be required at least once every two years. Alternatively, residents can request additional waste bins in accordance with the Shire's Rubbish and Waste Fees and Charges.

General Waste bin collection cycles will remain the same.

4. RELATED LEGISLATION

Local Government Act 1995

Waste Avoidance and Resource Recovery Act 2007

Waste Avoidance and Resource Recovery Regulations 2008

5. RELATED DOCUMENTS

State Waste Avoidance and Resource Recovery Strategy 2023 and Action Plan 2020-21

Shire of Mundaring Waste Plan March 2021

Shire of Mundaring Financial Hardship Policy